

AVI
Known Issues and Best Practices

Issue Identified	Expected Results	JIRA Ticket	Work Around	Ongoing Reporting	Version Identified	Expected Fix Version
Packing slips (and pick lists when applicable) should be printed in landscape only. The order number may be cut off if printed in portrait.		N/A	Print packing slips (and pick lists when applicable) in landscape only	Does not require any ongoing reporting	5.16.12.8	unknown
When creating or editing facilities, if postal code is entered in lower case or without a space pop up error message will appear during entry and at time of saving to warn user of the invalid format.	System to auto-correct invalid formatting of postal codes when entered (i.e. auto-capitalize lower case letters or enter space).	N/A	Enter the postal code using capital letters and include the space in the middle (e.g X1X 1X1) This work around will be included in the best practices document.	Does not require any ongoing reporting	5.16.12.10	unknown
Rejected transfer print out does not list the sending and receiving ORG/Facility correctly. Insteads lists the sender and receiver as per the original transfer.	The rejection transfer print out would list the sender as the rejecting facility and the receiver as the receiving facility.	N/A Related to HDAB-480	No work around	Does not require any ongoing reporting	5.16.12.10	unknown
Create Order, Reconciliation and Search/Add page will not submit if User includes spaces after dose number value.	User receives message to remove spaces before submitting an order, reconciliation or adding a new lot number through the Search/Add page.	HDAB-477	Submitting of the given page responds with an <i>"Invalid field value"</i> or <i>"Order Qty must be a positive integer"</i> error message and does not allow the User to proceed when the given page contains spaces. If this error is received, User should review entries to remove spaces after entries.	Does not require any ongoing reporting	5.16.12.2	unknown
Rejection transfer print out does not include correct reason. Reason appears as "Doses rejected by provider".	Rejection transfer print out would match the information on the screen.	HDAB-480	Users generally do not print out transfer information & correct reason displays on screen.	Does not require any ongoing reporting	5.16.12.2	unknown
Locations with cold storage Search/Add page allows Users to add less quantity to lot sets than is actually available.	An error message would show if the total quantity on hand does not match the total quantity in locations.	HDAB-499	No work around at this time	Does not require any ongoing reporting	5.16.12.2	unknown
When vaccine is removed from the Vaccine Return screen the Lot Log entry lists the incorrect date.	The date either indicates the date the product was removed from listing OR spoiled/expired/recalled from inventory.	HDAB-500	No work around at this time	Does not require any ongoing reporting	5.16.12.2	unknown
Allocation of lot numbers are determined by the total doses in the PVD instead of doses available in non-excluded pick locations.	Pick rules are followed according to available dose numbers per pick location & not total doses in the Depot.	HDAB-505	No work around at this time	Does not require any ongoing reporting	5.16.12.2	unknown
For ORGs with cold storage location activated, when choosing the product to pick AVI considers the entire quantity in the ORG.	Expected that AVI would only consider the quantity in the non-excluded locations	HDSD-1299	No work around at this time	Does not require any ongoing reporting	5.16.12.8	unknown
Training video hyperlinks on the AVI Training environment homepage will not open the training videos.	The training videos would be accessible from the production and training environments	HDSD-2041	The hyperlinks on the production environment will open the training videos	Does not require any ongoing reporting	5.16.12.8	unknown